



Cisco Unified IP Phone Documentation Guide for Cisco Unified Communications Manager 8.0(1)

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This guide describes the documents for installing, configuring, administering, and using Cisco Unified IP Phones 3900, 6900, 7900, 8900, and 9900 for the following:

- Cisco Unified Communications Manager (Cisco Unified CM) 8.0(1)
- IP phone firmware release 9.0(2)
- The most recent releases of documents that were not released again with Cisco Unified CM 8.0(1) and Firmware Release 9.0(2), such as the Cisco Unified CM 7.1(3) guides.

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Links to the Primary Cisco Unified IP Phone Series Home Pages

The following are the URLs for the Cisco Unified IP Phone series home pages:

- Cisco Unified IP Phone 9900 Series:
http://www.cisco.com/en/US/products/ps10453/products_user_guide_list.html
- Cisco Unified IP Phone 8900 Series:
http://www.cisco.com/en/US/products/ps10451/tsd_products_support_series_home.html
- Cisco Unified IP Phone 7900 Series:
http://cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html
- Cisco Unified IP Phone 6900 Series:
http://www.cisco.com/en/US/products/ps10326/tsd_products_support_series_home.html
- Cisco Unified SIP Phone 3900 Series:
http://www.cisco.com/en/US/products/ps7193/tsd_products_support_series_home.html

Cisco Unified IP Phone Document Organization

The Cisco Unified IP Phone series, such as for the Cisco Unified IP Phone 7900 Series, are shown under the following tabs that you can see on the left side of the website:

- [General Information Documents, page 3](#)
- [Reference Guides > Technical References, page 4](#)
- [Design > Design Guides, page 4](#)
- [Install and Upgrade > Install and Upgrade Guides, page 4](#)
- [Configure Guides > Programming Guides, page 5](#)
- [Maintain and Operate Guides > End-User Guides, page 5](#)
- [Maintain and Operate > Maintain and Operate Guides, page 8](#)
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- [Translated Documents, page 9](#)

If no documents exist that would fall under a particular category, you will not see the tab on the left side of the website. Also, some of the documents within these categories are maintained by other groups, such as Marketing and Customer Advocacy, such as the troubleshooting tech notes under Troubleshoot and Alerts.

This documentation guide focuses on the Cisco Unified IP Phone user documents that Cisco Technical Documentation produces.

The guides are listed here in the order of the tabs shown above.

General Information Documents

This section lists the most recent Cisco Unified IP Phone documents under the General Information section:

- [Documentation Roadmaps, page 3](#)
- [Licensing Information, page 3](#)
- [Release Notes, page 3](#)

Documentation Roadmaps

These guides describe the documentation sets for a Cisco Unified IP Phones series and for Cisco Unified CM.

- Documentation guide for a Cisco Unified IP Phone series. You can find this guide under General Information > Documentation Roadmaps for each IP Phone series: 9900, 8900, 7900, 6900, and 3900.
- http://cisco.com/en/US/docs/voice_ip_comm/cuipph/all_models/docguide/8_0_1/docguide801_phones.html
Cisco Unified IP Phone Documentation Guide for Cisco Unified Communications Manager 8.0(1)
- You can also refer to the guide that describes the documentation set for Cisco Unified CM 8.0(1).
Cisco Unified Communications Manager Documentation Guide for Release 8.0(1)

Licensing Information

This document contains licensing and related information for open-source and other software included in a Cisco product.

- *Open Source License Notices for the Cisco Unified IP Phones 9900 Series*
- *Open Source License Notices for the Cisco Unified IP Phones 8900 Series*
- *Open Source License Notices for the Cisco Unified IP Phones 7900 Series*
- *Open Source License Notices for the Cisco Unified IP Phones 6900 Series*

Release Notes

See the release notes for Cisco Unified IP Phone Firmware Release 9.0(2) and for following Cisco Unified IP Phone series:

- The release notes for Cisco Unified IP Phone Firmware Release 9.0(2) describe new features and updates, system requirements, documentation updates, and open caveats:
Cisco Unified IP Phone Release Notes for Firmware Release 8.5(4) (SCCP and SIP)

- Cisco Unified IP Phones 8900 and 9900 Series:
[Cisco Unified IP Phone 8961, 9951, and 9971 \(SIP\) Release Notes for Firmware Release 9.0\(1\)SR1](#)
[Cisco Unified IP Phone 8961, 9951, and 9971 \(SIP\) Release Notes for Firmware Release 9.0\(1\)](#)
- Cisco Unified IP Phones 7900 Series:
[Cisco Unified IP Phone Release Notes for Firmware Release 8.5\(4\) \(SCCP and SIP\)](#)
- Cisco Unified IP Phones 6900 Series:
[Cisco Unified IP Phone Release Notes for Firmware Release 8.5\(4\) \(SCCP\) 6921, 6941, and 6961](#)
- Cisco Unified SIP Phone 3900 Series:
[Cisco Unified SIP Phone 3951 and 3911 Release Notes for Firmware Release 8.1\(4a\)](#)

Reference Guides > Technical References

See these reference guides that you can find under the Reference Guides > Technical References tab:

- [Accessibility Features for the Cisco Unified IP Phone 8961, 9951, and 9971](#)
- [Accessibility Features for the Cisco Unified IP Phones 6921, 6941, and 6961](#)
- [Accessibility Features for the Cisco Unified IP Phones 6901 and 6911](#)
- [Accessibility Features for the Cisco Unified IP Phone 7900 Series](#)
- [Cisco Wideband Handset Advisory](#)

Design > Design Guides

This section lists the design guides that you can find under the Design > Design Guides tab.

These deployment guides provide information to help network administrators deploy the Cisco Unified IP Phones 9971, 7925G, 7921G, and 7920G in a wireless LAN environment:

- [Cisco Unified IP Phone 9971 Wireless LAN Deployment Guide](#)
- [Cisco Unified Wireless IP Phone 7925G Deployment Guide](#)
- [Cisco Unified Wireless IP Phone 7921G Deployment Guide](#)
- [Cisco Unified Wireless IP Phone 7920 Design and Deployment Guide](#)

Install and Upgrade > Install and Upgrade Guides

You can find these user guides under the Install and Upgrade > Install and Upgrade Guides tab. These guides provide information about installation, wall-mount kits, and regulatory compliance and safety. The guides are listed with the newer IP phone series first in the list:

- Cisco Unified IP Phone 9900 and 8900 Series

Cisco Unified IP Phone 8961, 9951, and 9971 Wall Mount Kit Pointer Card

Cisco Unified IP Phones RCSI Pointer Card

Regulatory Compliance and Safety Information for Cisco Unified IP Phones

- Cisco Unified IP Phones 9900 Series:
http://cisco.com/en/US/products/ps10453/prod_installation_guides_list.html
- Cisco Unified IP Phones 8900 Series:
http://cisco.com/en/US/products/ps10451/prod_installation_guides_list.html
- Cisco Unified IP Phone 7900 Series:
http://www.cisco.com/en/US/products/hw/phones/ps379/prod_installation_guides_list.html
- Cisco Unified IP Phones 6900 Series:
Cisco Unified IP Phone 6921, 6941, and 6961 Administration Guide for Cisco Unified Communications Manager 7.1 (SCCP)
Cisco Unified IP Phones 7900 Series Regulatory Compliance and Safety Information for Cisco Unified IP Phones
- *Cisco Unified SIP Phone 3911 Installation Guide*
- Cisco Unified IP Phones 3900 Series:
http://www.cisco.com/en/US/products/ps7193/prod_installation_guides_list.html

Configure Guides > Programming Guides

Use this programming guide with Cisco Unified CM, release 8.0(1) to develop and deploy customized client services for the Cisco Unified IP Phones that support Cisco Unified IP Phone services.

You can find this guide under the Configure Guides > Programming Guides tab for each IP Phone series: 9900, 8900, 7900, 6900, and 3900.

- *Cisco Unified IP Phone Services Application Development Notes, 8.0(1)*

Maintain and Operate Guides > End-User Guides

You can find these user guides under the Maintain and Operate > End-User Guides tab. They provide information for end users for installing, configuring, and using the Cisco Unified IP phones. The guides are listed with the newer IP phone series first in the list, with the Cisco Unified Wireless IP phones, Cisco Unified IP Phone expansion modules, and the Cisco Unified IP Phone 3911 listed last in these end-user guides.

- Cisco Unified IP Phone 9971, 9951, and 8961 Series
 - *Cisco Unified IP Phone 9971 Quick Start for Administrative Assistants*
This two-page quick-start guide for administrative assistants is designed for first-time users of the Cisco Unified IP Phone 9971. It provides the instructions for using basic features such as Conference, Transfer, and Call Forward and for accessing voicemail.
 - *Cisco Unified IP Phone 9971 Quick Start for Executives*

This quick-start guide is designed for executives who are first-time users of the Cisco Unified IP Phone 9971. It provides instructions for accessing voicemail and directories and for using features such as Do Not Disturb, Conference, Transfer, Call Forward, and Privacy.

- [*Cisco Unified IP Phone 9951 and 8961 Quick Start*](#)

This quick-start guide is designed for first-time users and provides instructions for using voicemail and features such as Do Not Disturb, Conference, Transfer, and Call Forward; and for changing phone settings such as ring tones and wall paper.

- [*Cisco Unified IP Phone 9951 and 8961 Quick Start for Administrative Assistants*](#)

This quick-start guide for administrative assistants is designed for first-time users. It provides the basic instructions for basic features such as Conference, Transfer, Call Forward, and for accessing voicemail.

- [*Cisco Unified Video Camera Quick Start for Cisco Unified Communications Manager 8.0\(1\) \(SIP\)*](#)

This two-page quick-start guide describes how to install and use the Cisco Unified Video Camera.

- [*Cisco Unified IP Phone 8961, 9951, and 9971 for Cisco Unified Communications Manager 7.1\(3\) \(SIP\) Quick Reference*](#)

The two-page Quick Reference describes the most common phone tasks, softkeys, phone screen icons, and phone buttons.

- [*Cisco Unified IP Phone 8961, 9951, and 9971 User Guide for Cisco Unified Communications Manager 8.0 \(SIP\)*](#)

This guide describes the features available for the Cisco Unified IP Phones 8961, 9951, and 9971.

- Cisco Unified IP Phone 7900 Series

- [*Cisco Unified IP Phone Quick Start Guide for Administrative Assistants for Cisco Unified Communications Manager 7.0 and Later*](#)

This quick-start guide for administrative assistants is designed for first-time users. It describes basic features such as Conference, Transfer, Call Forward. The quick start supports most Cisco Unified IP Phone 7900 Series phones.

- [*Cisco Unified IP Phone 7975G, 7971G-GE, 7970G, 7965G, and 7945G Phone Guide and Quick Reference for Cisco Unified Communications Manager 8.0 \(SCCP and SIP\)*](#)

This phone guide describe the features available on the Cisco Unified IP Phones 7975G, 7971G-GE, 7970G, 7965G, and 7945G.

- [*Cisco Unified IP Phone 7962G, 7942G, 7961G, 7961G-GE, 7941G, and 7941G-GE Phone Guide and Quick Reference for Cisco Unified Communications Manager 8.0 \(SCCP and SIP\)*](#)

This phone guide describe the features available on the Cisco Unified IP Phones 7962G, 7942G, 7961G, 7961G-GE, 7941G, and 7941G-GE.

- [*Cisco Unified IP Phone 7931G Phone Guide and Quick Reference for Cisco Unified Communications Manager 8.0 \(SCCP and SIP\)*](#)

This guide describes the features available on the Cisco Unified IP Phone 7931G.

- [*Cisco Unified IP Phone 7906G and 7911G Phone Guide and Quick Reference for Cisco Unified Communications Manager 8.0 \(SCCP and SIP\)*](#)

This guide describes the features available on the Cisco Unified IP Phone 7911G and 7906G.

- [*Cisco Unified IP Conference Station 7937G Phone Guide for Cisco Unified Communications Manager 6.0*](#)

This guide describes the features available on the Cisco Unified IP Phone 7937G.

- Cisco Unified IP Phone 6961, 6941, and 6921

- [*Cisco Unified IP Phone 6961 Quick Start for Administrative Assistants*](#)

This two-page quick-start guide for administrative assistants is designed for first-time users. It provides instructions for using features such as Conference, Transfer, Call Forward, and other features.

- [*Cisco Unified IP Phone 6941 Quick Start for Managers*](#)

This quick-start guide for managers is designed for first-time users. It provides instructions for using features such as Conference, Transfer, voicemail, and Call Forward and for changing phone settings such as ring tones and screen contrast.

- [*Cisco Unified IP Phone 6921 Quick Start*](#)

This quick start guide is designed for first-time users and provides instructions for using basic key features and for changing phone settings such as the ring tones and screen contrast.

- [*Cisco Unified IP Phone 6921, 6941, and 6961 for Cisco Unified Communications Manager 7.1 \(SCCP\) Quick Reference*](#)

The two-page Quick Reference describes the most common phone tasks, softkeys, phone screen icons, and phone buttons.

- [*Cisco Unified IP Phone 6921, 6941, and 6961 User Guide for Cisco Unified Communications Manager 8.0 \(SCCP\)*](#)

This guide describes the features available on the Cisco Unified IP Phone 6921, 6941, and 6961

- Cisco Unified IP Phones 6911 and 6901

- [*Cisco Unified IP Phone 6911 Quick Start for Cisco Unified CM 8.0 \(SCCP\)*](#)

This quick-start guide is designed for first-time users of the Cisco Unified IP Phone 6911. It describes basic features such as Conference, Transfer, Call Forward, and other administrative assistant features.

- [*Cisco Unified IP Phone 6901 and 6911 Quick Reference for Cisco Unified CM 8.0 \(SCCP\)*](#)

The two-page Quick Reference describes the most common phone tasks and buttons.

- [*Cisco Unified IP Phone 6901 and 6911 User Guide for Cisco Unified CM 8.0 \(SCCP\)*](#)

This guide describes the features available on the Cisco Unified IP Phones 6901 and 6911.

- Cisco Unified Wireless IP Phones

These guides describe the features available on the Cisco Unified Wireless IP Phones 7925G, 7921G, and 7920:

- [*Cisco Unified Wireless IP Phone 7925G for Cisco Unified Communications Manager 7.0*](#)
- [*Cisco Unified Wireless IP Phone 7921G Phone Guide for Cisco Unified Communications Manager 7.0*](#)
- [*Cisco Unified Wireless IP Phone Guide 7920 for Cisco Unified CallManager 5.0 \(SCCP\)*](#)

- Cisco Unified IP Phone Expansion Modules

These guides describe the features available on the Cisco Unified IP Phone Expansion Modules 7916, 7915, and 7914.

- [Cisco Unified IP Phone Expansion Module 7916 Phone Guide](#)
- [Cisco Unified IP Phone Expansion Module 7915 Phone Guide](#)
- [Cisco IP Phone Expansion Module 7914 Phone Guide](#)
- Cisco Unified IP Phone 3911
 - [Cisco Unified SIP Phone 3911 Phone Guide for Cisco Unified Communications Manager 6.0 and 5.1](#)

Maintain and Operate > Maintain and Operate Guides

You can find these user guides under the Maintain and Operate > Maintain and Operate Guides tab. They provide more detailed information generally than the end-user guides for installing, configuring, and using the Cisco Unified IP phones. The guides are listed with the newer IP phone series first in the list.

- Cisco Unified IP Phone 9971, 9951, and 8961 Series
[Cisco Unified IP Phone 8961, 9951, and 9971 Administration Guide for Cisco Unified CM 8.0 \(SIP\)](#)

This guide describes how to install, configure, manage, and troubleshoot the phones on a Voice-over-IP (VoIP) network.

- Cisco Unified IP Phone 7900 Series

These guides describe how to install, configure, manage, and troubleshoot the following IP phones and the Cisco Unified IP Phone 7937G Conference Station on a Voice-over-IP (VoIP) network.

- [Cisco Unified IP Phone 7975G, 7971G-GE, 7970G, 7965G, and 7945G Administration Guide for Cisco Unified CM 8.0 \(SCCP and SIP\)](#)
- [Cisco Unified IP Phone Administration Guide for Cisco Unified Communications Manager 8.0 \(SCCP and SIP\) for Cisco Unified IP Phones 7962G, 7942G, 7961G, 7961G-GE, 7941G, and 7941G-GE](#)
- [Cisco Unified IP Phone 7931G Administration Guide for Cisco Unified Communications Manager 8.0 \(SCCP and SIP\)](#)
- [Cisco Unified IP Phone 7906G and 7911G Administration Guide for Cisco Unified Communications Manager 8.0 \(SCCP and SIP\)](#)
- [Cisco Unified IP Conference Station 7937G Administration Guide for Cisco Unified Communications Manager 6.0](#)

- Cisco Unified Wireless IP Phones

These guides describe how to install, configure, manage, and troubleshoot the Cisco Unified Wireless IP Phones 7925G, 7921G, and 7920:

- [Cisco Unified Wireless IP Phone 7925G Administration Guide for Cisco Unified Communications Manager 7.0\(1\)](#)
- [Cisco Unified Wireless IP Phone 7921G Administration Guide for Cisco Unified Communications Manager 4.3, 5.1, 6.0](#)
- [Cisco Unified Wireless IP Phone 7920 Administration Guide for Cisco Unified CallManager Releases 4.2 and 5.0 \(SCCP\)](#)

- Cisco Unified IP Phone 6961, 6941, and 6921

These guides describe how to install, configure, manage, and troubleshoot the phones on a Voice-over-IP (VoIP) network.

- [*Cisco Unified IP Phone 6921, 6941, and 6961 Administration Guide for Cisco Unified Communications Manager 8.0 \(SCCP\)*](#)
- [*Cisco Unified IP Phone 6901 and 6911 Administration Guide for Cisco Unified Communications Manager 8.0 \(SCCP\)*](#)

- Cisco Unified IP Phone 3911

[*Cisco Unified IP Conference Station 7937G Administration Guide for Cisco Unified Communications Manager 6.0*](#)

This guide describes how to install, configure, manage, and troubleshoot the Cisco Unified IP Conference Station 7937G on a Voice-over-IP (VoIP) network.

Training Resources

Use the following link to access online training for the Cisco Unified IP Phones 7900 Series:

http://cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_training_resources.html

Translated Documents

This section lists the translated end-user guides for Cisco Unified IP Phones:

- Cisco Unified IP Phones 9900 Series:

http://cisco.com/en/US/products/ps10453/tsd_products_support_translated_end_user_guides_list.html

- Cisco Unified IP Phones 7900 Series:

http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_translated_documents.html

- Cisco Unified IP Phones 6900 Series:

http://www.cisco.com/en/US/products/ps10326/tsd_products_support_translated_documents.html

- Cisco Unified IP Phones 3900 Series:

http://www.cisco.com/en/US/products/ps7193/tsd_products_support_translated_documents.html

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